DELTA DENTAL®

Procedure Codes Requiring X-ray or Documentation Submission

Procedures requiring X-ray submission

Delta Dental requires X-rays to be submitted with claims/pre-treatment estimates for the following procedure codes:

- D6205–D6252 . . . . . Fixed partial denture (bridge) pontics
- D6545–D6634 . . . . . Fixed partial denture retainers—inlays/onlays
- D6710–D6792, D6794. . . Fixed partial denture (bridge) retainers—crowns

Note: Do not submit X-rays for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting X-rays for procedure codes other than these will delay processing.

Procedure codes requiring documentation

Delta Dental requires documentation clarifying the service or verifying the need for treatment for the following procedure codes:

- DXX99 . . . . . All unspecified procedure codes (examples: D0999, D2999, D3999, D4999, D5899, etc.)

Note: Do not submit documentation for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting documentation for procedure codes other than these will delay processing.

Limit your documentation

When submitting claims to Delta Dental, **avoid writing any information in the REMARKS section of the claim form, unless it's necessary! Only attach a report if there is not enough space in the remarks section to provide complete information.**

Limit documentation in the remarks section to clarification of treatments that require special review and consideration (procedure codes listed above). Since most services don't require review, **many claims that could be processed in one day are delayed.**

Some examples of unnecessary remarks are:

- Second submission
- Oral surgeon performed extractions
- Upper RPD is over seven years old
- Panoramic attached
- Delta Dental/Delta Dental COB
- Consultation
- Practice limited to perio
- Pay within 30 days
- Statements issued by the insurance commissioner

DO use the remarks section for:

- Additional information for procedure codes requiring documentation
- Exceptions to standard coordination of benefits
- On electronic claims with electronic attachments, the National Electronic Attachment (NEA) number

OVER

Tips: submitting X-rays with claims

When you must include X-rays with a dental claim, remember these quick tips to allow for more efficient processing.

- Use the patient's legal name on all claims and related X-rays. Using a nickname may cause confusion.
- When sending a stamped, self-addressed envelope, send the appropriate size envelope for the X-ray to fit. Multiple X-rays for different patients require a stamped, self-addressed envelope for each patient. If multiple X-rays are sent for the same patient, be sure to include a large enough envelope for all X-rays to fit, with appropriate postage.
- Only use one staple when stapling an X-ray to the claim. Stapling the X-ray multiple times can cause damage and delay the process.
- Do not staple periapical X-rays to the back of the claim. These can be easily missed.
- Avoid double-sided paper X-rays, which can delay claim processing.

For the fastest processing, submit claims electronically through our online Dental Office Toolkit®!

It's free, easy and available to all dentists. Visit our websites for more information:

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Delta Dental of Ohio	www.deltadentaloh.com/dot