

# Procedure Codes Requiring X-ray or Documentation Submission

## Procedures requiring X-ray submission

Delta Dental requires X-rays to be submitted with claims/pre-treatment estimates for the following procedure codes:

- D6205–D6252 . . . . . Fixed partial denture (bridge) pontics
- D6545–D6634 . . . . . Fixed partial denture retainers—inlays/onlays
- D6710–D6792, D6794. . . Fixed partial denture (bridge) retainers—crowns

Note: Do not submit X-rays for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting X-rays for procedure codes other than these will delay processing.

## Procedure codes requiring documentation

Delta Dental requires documentation clarifying the service or verifying the need for treatment for the following procedure codes:

- DXX99. . . . . All unspecified procedure codes  
(examples: D0999, D2999, D3999, D4999, D5899, etc.)

Note: Do not submit documentation for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting documentation for procedure codes other than these will delay processing.

## Limit your documentation

When submitting claims to Delta Dental, **avoid writing any information in the REMARKS section of the claim form, unless it's necessary! Only attach a report if there is not enough space in the remarks section to provide complete information.**

Limit documentation in the remarks section to clarification of treatments that require special review and consideration (procedure codes listed above). Since most services don't require review, **many claims that could be processed in one day are delayed.**

### Some examples of unnecessary remarks are:

- Second submission
- Oral surgeon performed extractions
- Upper RPD is over seven years old
- Panoramic attached
- Delta Dental/Delta Dental COB
- Consultation
- Practice limited to perio
- Pay within 30 days
- Statements issued by the insurance commissioner

### DO use the remarks section for:

- Additional information for procedure codes requiring documentation
- Exceptions to standard coordination of benefits
- On electronic claims with electronic attachments, the National Electronic Attachment (NEA) number

### Tips: submitting X-rays with claims

When you must include X-rays with a dental claim, remember these quick tips to allow for more efficient processing.

- Use the patient's legal name on all claims and related X-rays. Using a nickname may cause confusion.
- When sending a stamped, self-addressed envelope, send the appropriate size envelope for the X-ray to fit. Multiple X-rays for different patients require a stamped, self-addressed envelope for each patient. If multiple X-rays are sent for the same patient, be sure to include a large enough envelope for all X-rays to fit, with appropriate postage.
- Only use one staple when stapling an X-ray to the claim. Stapling the X-ray multiple times can cause damage and delay the process.
- Do not staple periapical X-rays to the back of the claim. These can be easily missed.
- Avoid double-sided paper X-rays, which can delay claim processing.

## For the fastest processing, submit claims electronically through our online Dental Office Toolkit®!

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